

## OEA Customer Service Survey Report - July 1, 2012 - September 30, 2012

Did our staff respond in a timely manner?	Did our staff answer any question(s) you had to your satisfaction?	Was our staff professional?	Was our staff courteous?	As a result of our assistance, do you anticipate taking action that will result in positive outcomes for you and the environment? Please explain if desired.	Would you recommend our OEA services to others?	Overall, how would you rate the service provided by our staff?	Which best describes your affiliation?
Yes	No	Yes	Yes	No	Yes	Good	General Public
Yes	Yes		Yes	Yes	Yes	Excellent	General Public
Yes	Yes	Yes	Yes	Yes	Yes	Excellent	Local Government
Yes	Yes	Yes	Yes	Yes	Yes	Excellent	Consultants/Attorneys
Yes	Yes	Yes	Yes	Yes	Yes	Excellent	Consultants/Attorneys
No	No	No	No	Yes	No	Poor	Other:[Private Property Owner]
Yes	Yes	Yes	Yes	Yes	Yes	Excellent	General Public
Yes	Yes	Yes	Yes	Yes	Yes	Excellent	Local Government
Yes		Yes	Yes	Yes	Yes	Excellent	General Public
Yes	Yes	Yes	Yes	Yes	Yes	Excellent	General Public
Yes	Yes	Yes	Yes	Yes	Yes	Excellent	Other:[Hospital]
Yes	Yes	Yes	Yes	Yes	Yes	Excellent	Other:[Private Business]
Yes	Yes	Yes	Yes	Yes	Yes	Excellent	Manufacturing
Yes	Yes	Yes	Yes	Yes	Yes	Excellent	Manufacturing
Yes	Yes	Yes	Yes	Yes	Yes	Excellent	Manufacturing
Yes	Yes	Yes	Yes	Yes		Excellent	State/Federal Government

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Yes	No	Yes	Yes	No	Yes	Fair	General Public
Yes	Yes	Yes	Yes	Yes	Yes	Excellent	Manufacturing
Yes	Yes	Yes		Yes	Yes	Excellent	State/Federal Government
Yes	Yes	Yes	Yes	Yes	Yes	Excellent	Local Government
Yes	Yes	Yes	Yes	Yes	Yes	Excellent	State/Federal Government
Yes	Yes	Yes	Yes	Yes	Yes	Excellent	Other:[Student]
Yes	Yes	Yes	Yes	Yes	Yes	Excellent	Other:[Research Consultants]
Yes	Yes	Yes	Yes	Yes	Yes	Excellent	Consultants/Attorneys
Yes	Yes	Yes	Yes	Yes	Yes	Excellent	Other:[dealership]